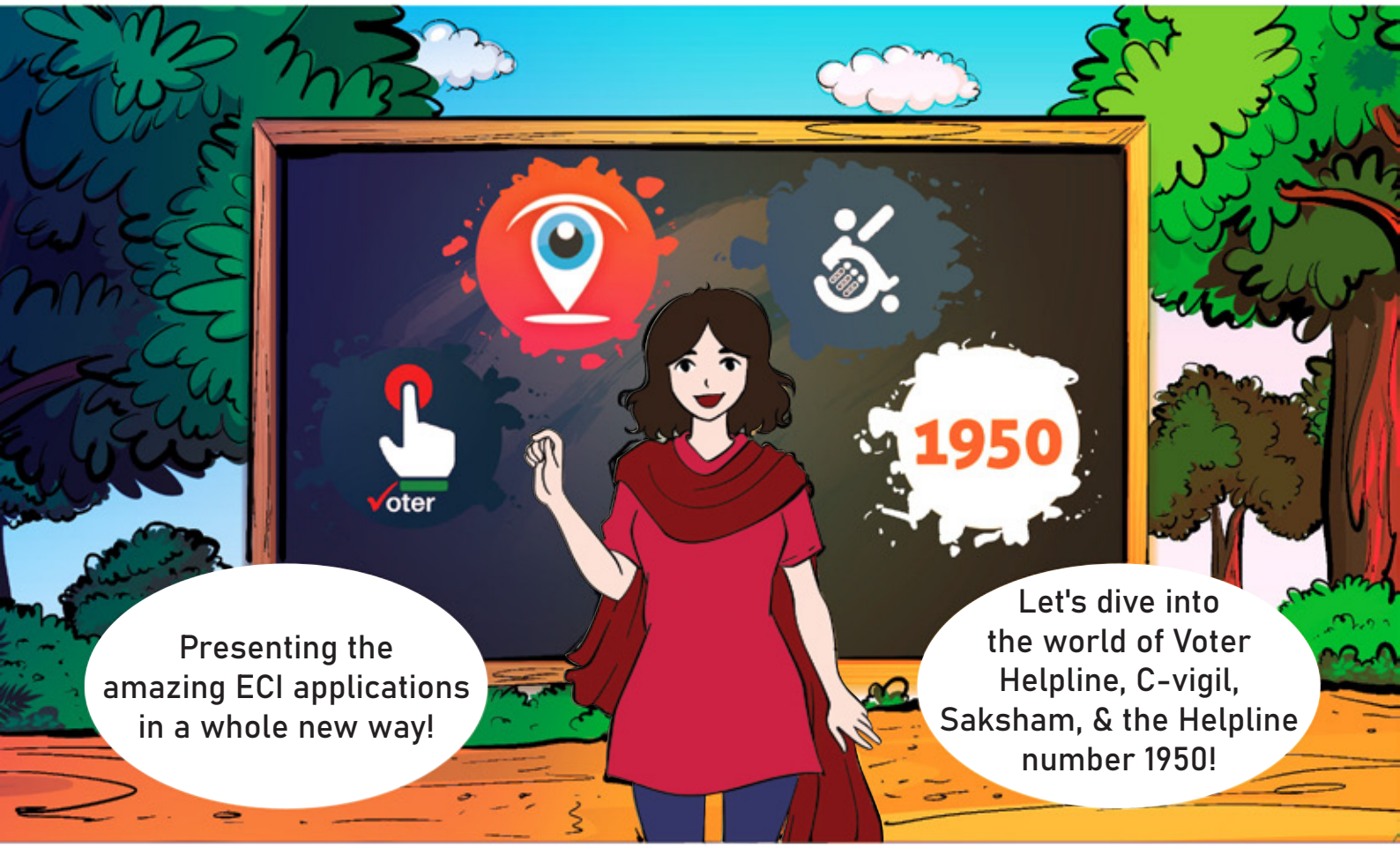
Booth Level Officer
e-Patrika

Volume 6



The animations come alive, transforming into lively characters representing each application: VOTER HELPLINE, C-VIGIL, SAKSHAM, and 1950.

Hello, everyone!
I'm Voter Helpline App or VHA, your friendly guide to the electoral process. With the VHA, you can check your registration status, find your polling booth, and even apply for a new voter ID. I'm here to ensure your vote counts!

- Check voter registration status: Citizens can verify their voter registration details, including their polling booth location.

- Search Electoral Roll: Users can search for their name in the electoral roll and obtain information about their constituency & polling station.

Complaint filing: Users can file complaints regarding electoral malpractices, violations, or any issues faced during elections.

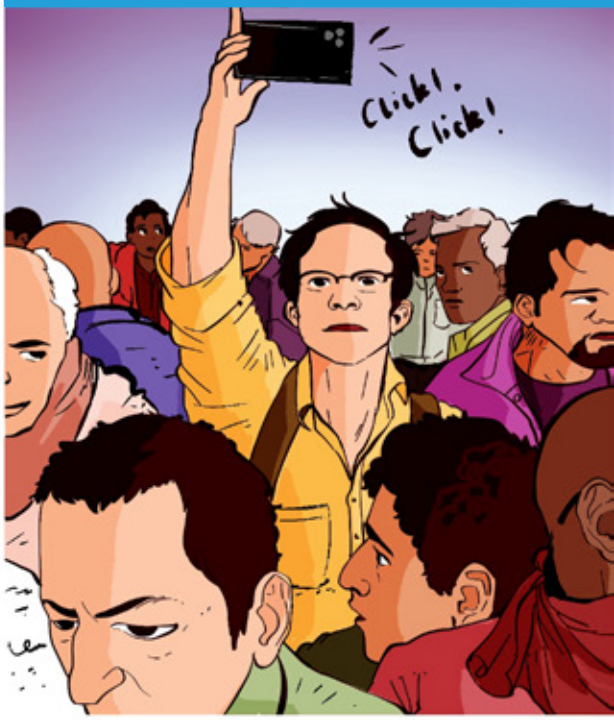
Apply for Voter ID: The app provides a platform for citizens to apply for a new voter ID card or make corrections in their existing one.

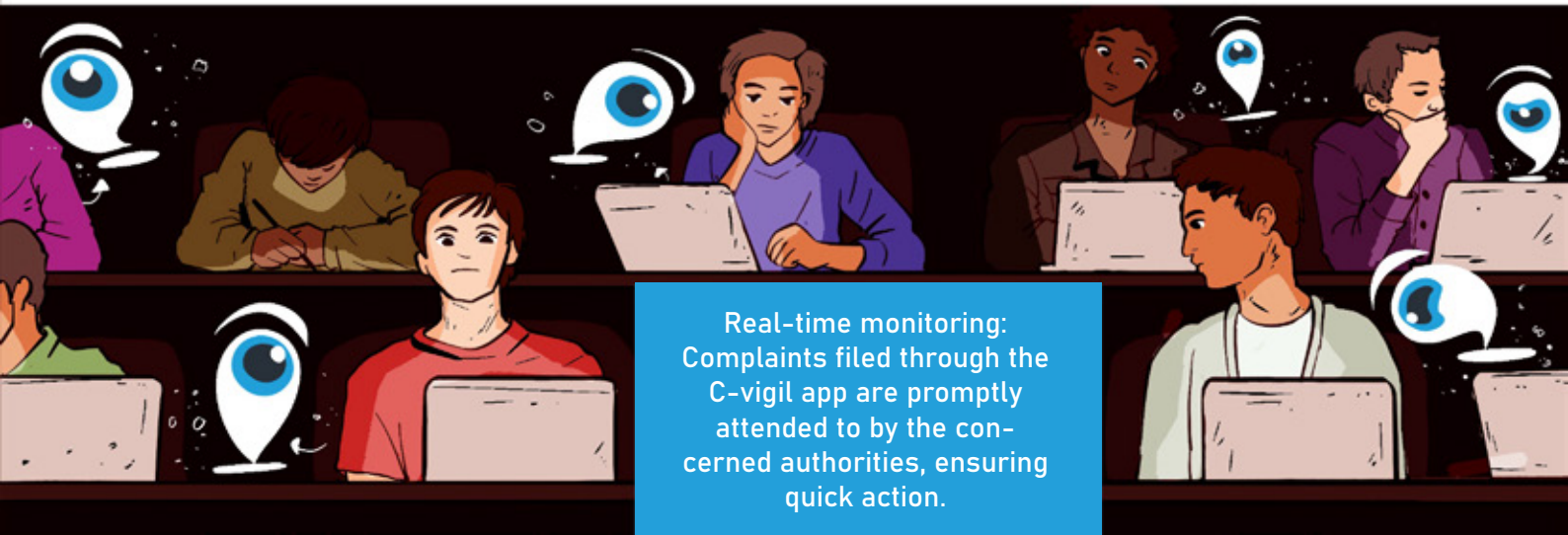
Electoral FAQs: The app offers answers related to electoral process.

Greetings, citizens!
I'm c-Vigil, your watchful guardian. The C-vigil App empowers you to report any violations of the Model Code of Conduct. Together, we can safeguard the integrity of elections by capturing photos, videos, or audio evidence. Your voice matters!

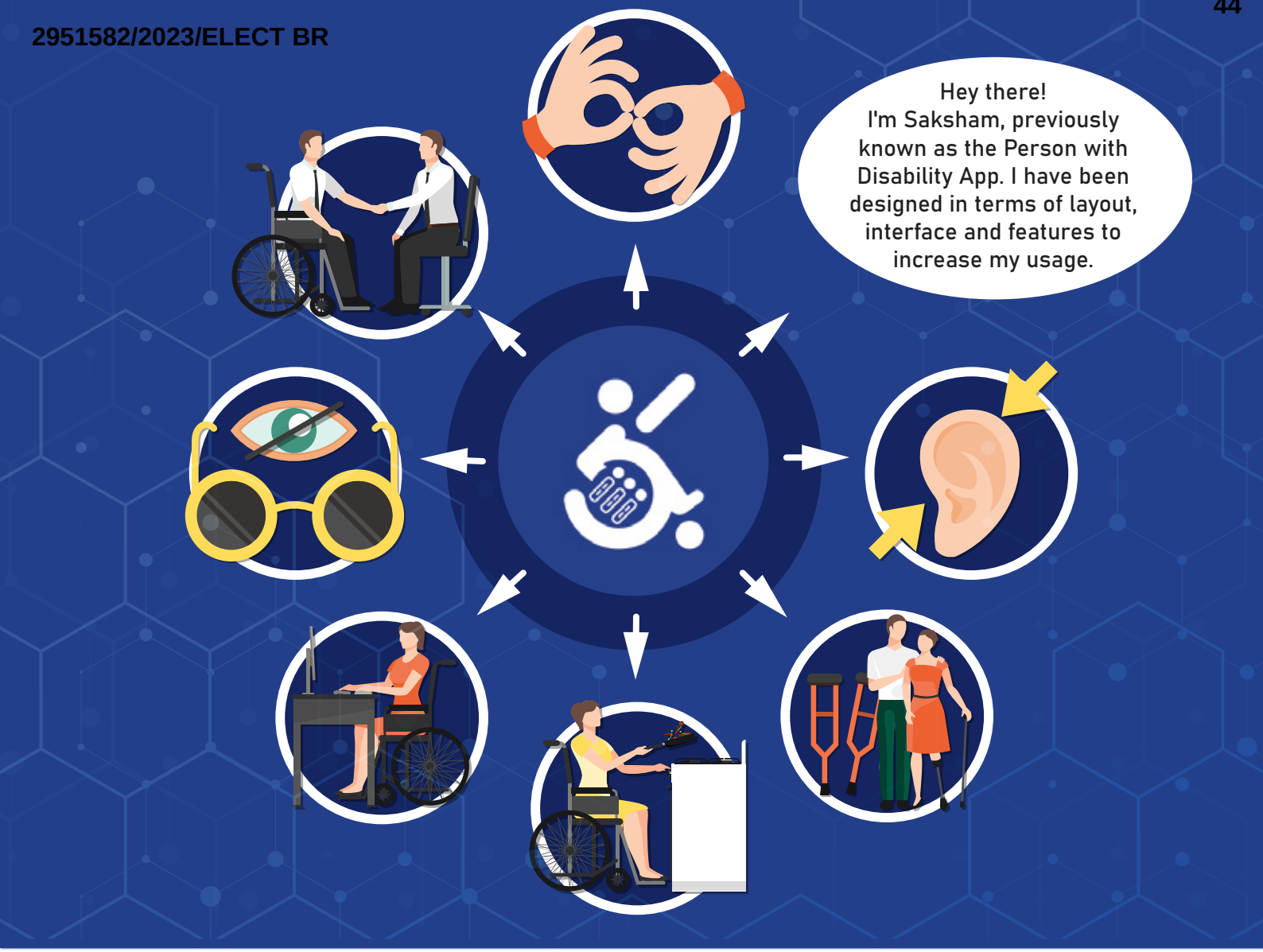
Anonymity: The app ensures the anonymity of the user while submitting the complaint to maintain the safety and privacy of the complainant.

Report violations: Citizens can use the app to capture photos, videos, or record audio of any misconduct or violation of the Model Code of Conduct during elections.





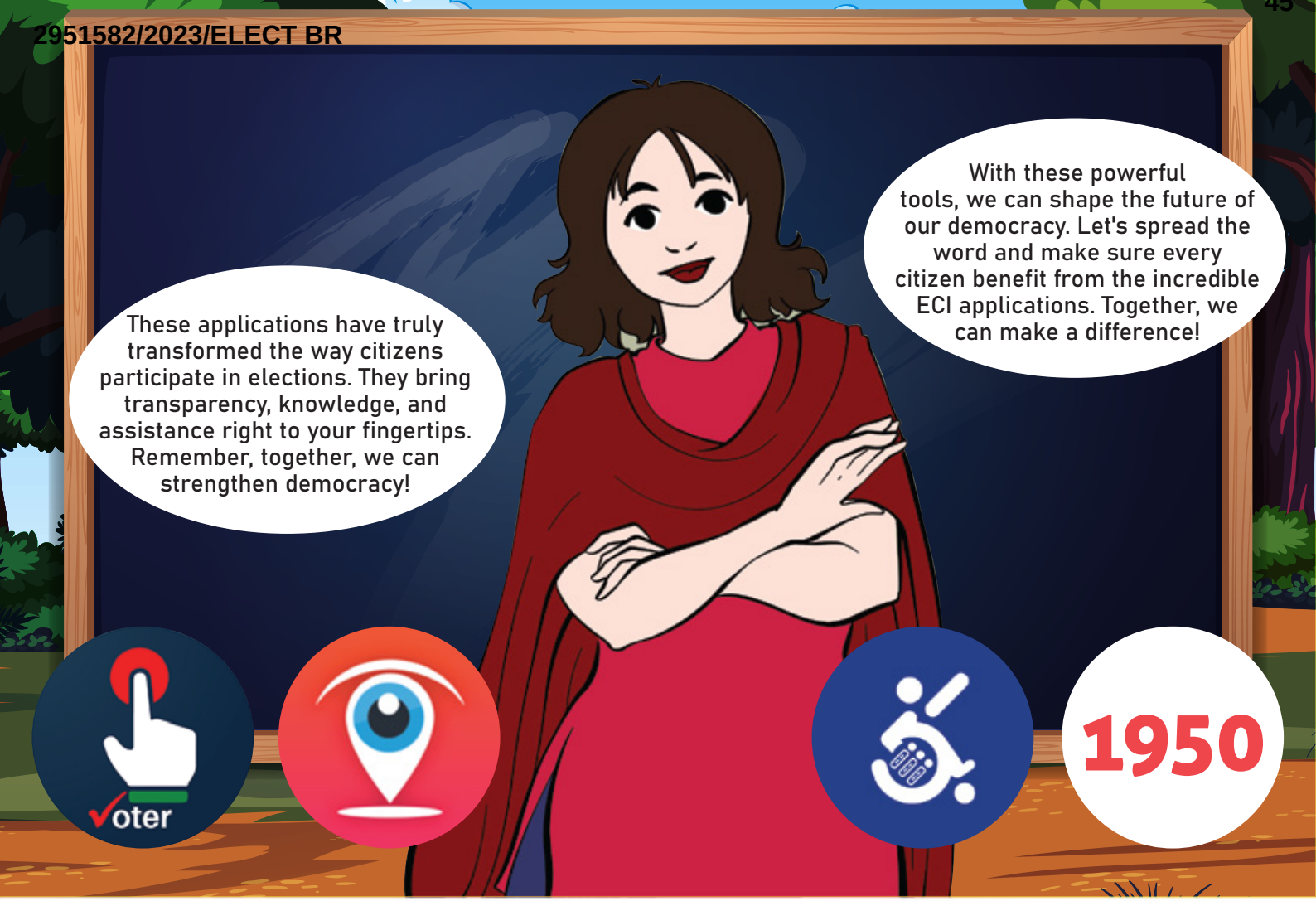
Real-time monitoring: Complaints filed through the C-vigil app are promptly attended to by the concerned authorities, ensuring quick action.



My Interface has been made more user friendly in which the user can navigate the app through as Screen reader, Text to Speech service, Visibility enhancements, colour adjustments,etc.
Here are my quick features:

Featrues of Saksham App :

1. Request for New voter Registration
2. Request for marking as PwD
3. Request for Migration
4. Request for correction
5. Request for Deletion
6. Request for Electoral (Aadhaar) Authentication
7. Status Tracking
8. Know the Facilities for PwDs
9. Request for Wheel Chair
10. Request for Pick and Drop
11. Contact Us
12. Request for Assistance
13. Search your Name in Electoral Roll
14. Know your polling station
15. Booth Locator
16. Know Your Candidates
17. Register Complaints
18. Read/View Article
19. Frequently Asked Questions
20. Gallery, Accessibility Related Audio Video



BLO stands in front of a curious crowd, still energized from the animated showcase of the ECI applications. The villagers eagerly raise their hands, signalling their burning questions.

How can the Voter Helpline App help illiterate citizens who cannot operate smartphones?

That's a great concern. The Voter Helpline App comes with a feature called "Accessible Voter Slip" that allows BLOs like me to generate a printed voter slip containing all the essential information.

We can distribute these slips to illiterate citizens, making it easier for them to know their polling booth details and voting schedule.

Voter Helpline App features

What if someone tries to misuse the C-vigil App to falsely accuse someone?

Valid question! The C-vigil App emphasizes maintaining the integrity of elections. Every complaint received goes through a thorough verification process by the election authorities. False accusations can be penalized, ensuring that the app is used responsibly.

Rest assured, every complaint is treated with utmost seriousness and discretion.

Steps to use the C-vigil App

Account Verification

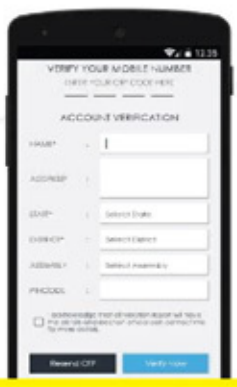
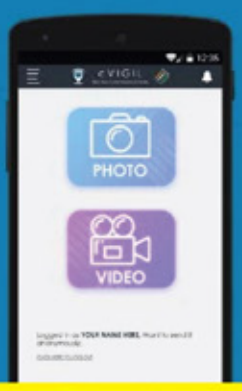
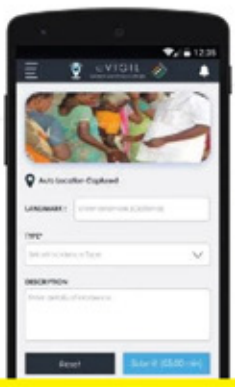


Photo & Video



Auto Location Captured



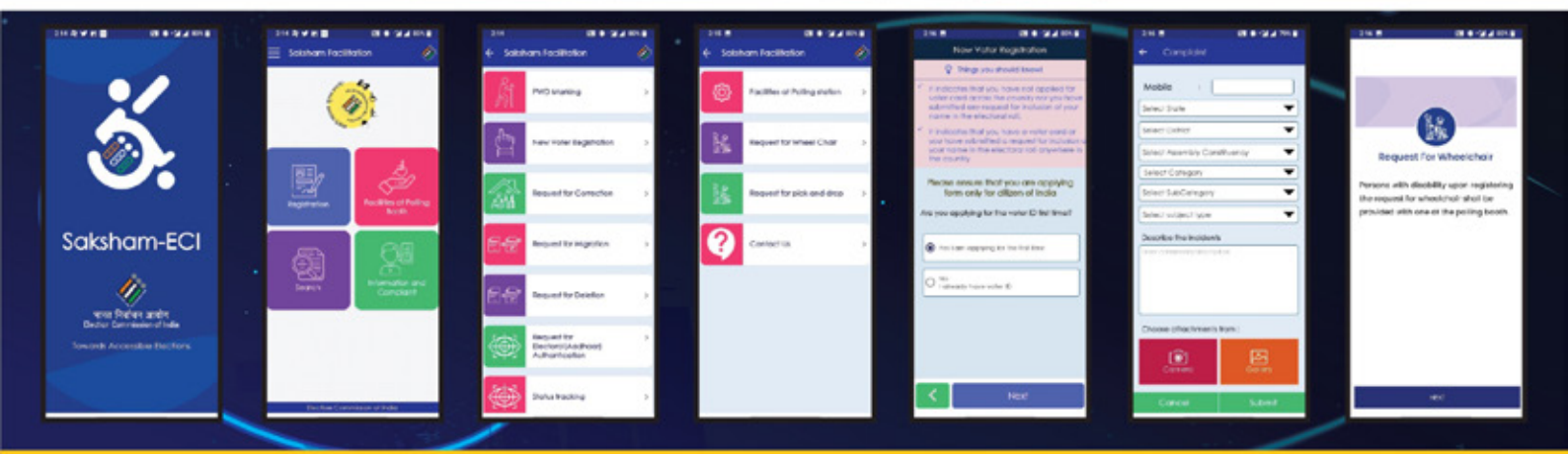
Status

I've heard about the Saksham App. How does it assist Persons with Disabilities (PwDs) in registering and voting during elections?

Firstly, the Saksham App provides comprehensive information on the registration process for PwDs. It guides them step by step, explaining the necessary documents, support services available, and any special provisions that may be relevant to their specific disability.

Additionally, the app offers features such as an accessible voter registration form,

which ensures that PwDs can complete their registration digitally and conveniently. It considers the diverse needs of individuals with disabilities, providing options for alternative formats, such as large fonts, screen readers, or voice assistance, to enhance accessibility.



During elections, the Saksham App continues to support PwDs. It provides information about accessible polling booths equipped with facilities like ramps, wheelchair accessibility, and Braille signage. The app also helps locate the nearest accessible polling station, ensuring a smooth and hassle-free voting experience.

The helpline number 1950 is your direct line to the Election Commission for all your election-related queries. When you call, you can expect prompt assistance in multiple languages. The well-trained team can provide information on registration, polling locations, candidate details, and address any complaints or grievances you may have. They are there to ensure that your voice is heard and to support you throughout the electoral process.

Dedicated helpline: The helpline number offers citizens a direct line to seek assistance, clarifications, or information related to the electoral process.

24/7 availability: The helpline operates round the clock, allowing citizens to reach out anytime they have queries or require support.

Expert guidance: Trained professionals are available on the helpline to provide accurate and reliable information regarding voter registration, polling stations, and more.

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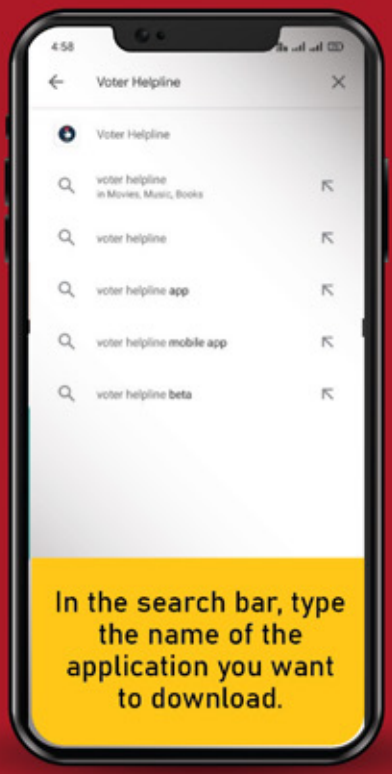
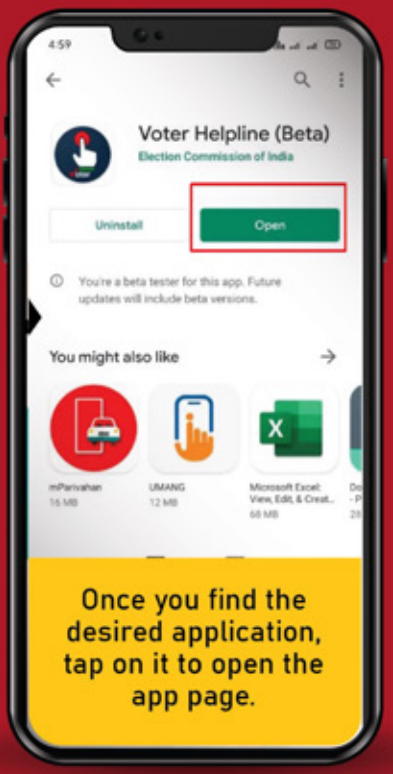
Steps to download ECI Applicatons

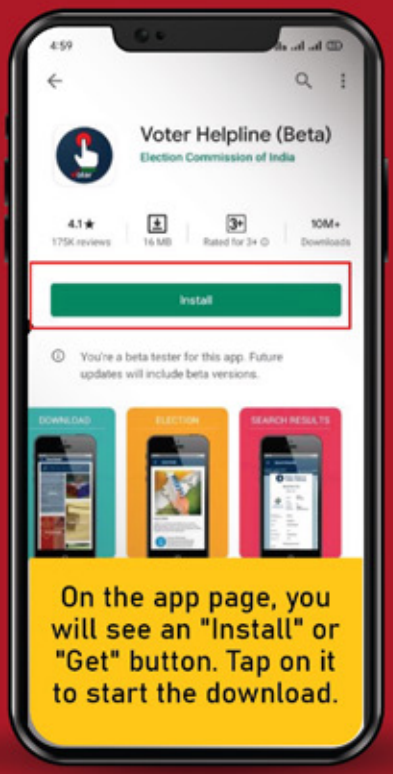
Open the app store on your smartphone. For Android users, it's the Google Play Store, and for iPhone users, it's the App Store.



In the search bar, type the name of the application you want to download.



Once you find the desired application, tap on it to open the app page.



On the app page, you will see an "Install" or "Get" button. Tap on it to start the download.

If you're having trouble finding the app, don't worry! You can also download these applications directly from the Election Commission's official website. Just visit www.eci.gov.in and look for the "Mobile Apps" section. You'll find the download links there. Also, these applications do require an internet connection to function properly. Make sure you have an active data connection or are connected to a Wi-Fi network while using them.